

FD130 DUO Quick Reference Guide



MERCHANT MANAGEMENT GROUP

Buypass/ Fleet

Credit Card Sale

1 Touch SALE on display

Terminal displays:

Enter/ Select Product 1
Touch Fuel-Service-Store

Terminal displays:

Gen Merchandise
Touch SELECT

2 Key in transaction amount (\$.\$\$) (Default is a SALE but if REFUND or VOID is needed press OTHER)

Terminal displays:

Enter/ Select Product 2
Touch Fuel-Service-Store
If 2ND product not desired press Green Key

3 INSERT/ TAP/ SWIPE CARD

If card needs to be manually entered:

Answer card not present when keying

Key in card number and press **Green** key.

Key in expiration date and press **Green** key.

(Example: December 2025, enter 1225)

Key **CVV2** (3 digit on back of card)

Address (Street number of card billing Addr)

Zip (Zip code of card billing address)

Once approved receipt will print.

Credit Return/Refund

1 Touch OTHER Select REFUND Key in transaction amount (\$.\$\$) press down arrow keys to highlight Void or Return(shown on top of screen)

2 Enter transaction # to be refunded.

3 INSERT/ TAP/ SWIPE CARD

Once approved receipt will print.

Reprint

1 Touch OTHER Select REPRINT

2 Enter transaction

3 Once approved receipt will print.

Void Sale

1 Touch OTHER Select VOID Key in transaction amount (\$.\$\$) press down arrow keys to highlight Void or Return(shown on top of screen)

2 Enter transaction # to be voided.

3 INSERT/ TAP/ SWIPE CARD

Once approved receipt will print.



Close Batch

Press **OTHER**
Touch **Reports/ TRANS DETAIL**

Press **OTHER**, then **CLOSE**
Review Screen, then select OK
to confirm totals.

Place label here

Visa/ MasterCard Voice approval # 800.228.1122

Discover Voice approval # 800.347.1111

American Express Voice approval # 800.528.2121

Local Terminal Help 850.747.0664

877.664.1122

BUYPASS # 367327
24/7 Customer Support 800.733.3322

Additional Terminal Functions

Error Messages:

VXN ERROR 53
SEND ERROR

**Internet not detected and/or
ethernet line is disconnected.**

Quick fix

(A) Disconnect power from router,
then reconnect.

(B) Disconnect power only from
terminal then reconnect. Terminal
will reboot to re-establish internet
connection.

Voyager Fleet Cards

1 Touch **SALE** on display
Terminal displays:
Enter/ Select Product 1
Touch Fuel-Service-Store
Terminal displays:
Gen Merchandise
Touch SELECT

2 Key in transaction amount (\$.\$\$)
(Default is a SALE but if REFUND or VOID
is needed press OTHER)

Terminal displays:
Enter/ Select Product 2
Touch Fuel-Service-Store
If 2ND product not desired press Green Key

3 INSERT/ TAP/ SWIPE CARD

If card needs to be manually entered:
Key in card number & press **Green** key.
Key in expiration date & press **Green** key.
(Example: December 2025, enter 1225)

Terminal displays:
Enter ISO # From Card
Key in info from card, press **Green** key
Enter Restriction Code
Key in info, press **Green** key
Enter Odometer
Key in info, press **Green** key
Enter Driver ID
Key in info, press **Green** key

Once approved receipt will print.