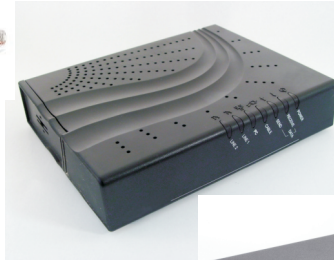


Cable Company Providers

Internet/ Phone Service



This is a standard modem for homes and small businesses. A wireless router/switch is usually connected like in picture below.



This modem is for Medium to Large businesses. Which can connect to a larger router/switch

Router/Switch



Multiple Cat 5/ RJ45 cable ran through building to various locations.



Credit card machine not working on the internet? VXN Error 53=No ethernet signal detected.

Possible solutions:

Check Modem/ Router: Power off modem and/or router, then back on to reset. If modem or router are not working you will need to get them replaced or call your cable company provider for service.

Check Port: Where ethernet cable is plugged into router, port might not be working. Plug into different port and try again.

Check Ethernet Cable: Check cable to make sure it has not been cut/broken and that end clips are in good shape. If not replace ethernet cable.

Power Off Credit Card Machine: Power off credit card terminal and back on to re-aquire a internet signal.

If the above steps do not work then call for credit card machine service.